



TERMS AND CONDITIONS OF SALES

GENERAL TERMS

To become a Dive Supply dealer and benefit from trade price one or more of the below criteria must be full filled.

- Need a shop or office with goods on display for retail
- Minimum purchase per year 200,000 Baht
- Operate a Live aboard vessel
- Be a PADI Course Director
- Be a Snorkel or tour operator with own boat
- Resort and Hotel

The customer needs to fill out the dealership form and a copy of the complete company registration. must be shown. Individuals strictly cannot buy direct from Dive Supply at trade prices.

TERMS

New accounts must meet dealer requirements and complete a dealership application. First orders to new dealers are shipped C.O.D, CASH IN ADVANCE or equivalent. Where Accounts are overdue, goods will not be shipped until payment is received. Terms are from the date of invoice. A finance charge based on the maximum percentage allowed by law will be added to last payments, calculated from invoice issue date.

RETURN POLOCY

Defective merchandise will be repaired or replaced by Dive Supply is not responsible for damage or shortage, which are caused by the carrier. Shortage or damage claims must be made within 48 hours of receipt of goods to the carrier and Dive Supply.

SHIPPING POLICY

All prices are ex. Warehouse and shipments are not insured. Dive Supply is not responsible for damage or shortage, which are caused by the carrier. Shortage or damage claims must be made within 48 hours of receipt of goods to the carrier and Dive Supply.

BACK ORDER POLICY

Back orders will automatically ship if not otherwise agreed.

PRICE POLICY AND DISCOUNTS

In the interest of all market participants we recommend that standard discounts to retail customers do not exceed 20% from our retail prices to any individuals.

Also we do not endorse the sale or passing on of our products to third parties at trade or slightly higher prices. By not following our price policy we will not be able to continue supplying customers with certain product lines.

WARRANTY POLICY

Trade customers should send (Postage paid) all items for repair or replacement to the Dive Supply shop/branch where the goods were purchased. **Per our guarantee, Dive Supply will replace or repair any defective items.** Special regulations will apply on different brands according to our Supplier conditions.

PRICE IS SUBJECT TO CHANGE WITHOUT NOTICE!